

## PUBLIC COMPETITION TERMS AND CONDITIONS (TERMS)

1.	Name of competition	<b>Win a cruise competition (Competition)</b>
2.	Promoter of competition	The Standard Bank of South Africa Limited ( <b>Standard Bank/We/Us/Our</b> )
3.	Start date of Competition	1 July 2023
4.	End date of Competition	31 August 2023
5.	What are the requirements to enter the Competition?	<p>You must:</p> <p>5.1 be 18 years old or older;</p> <p>5.2 take up or upgrade to an Achieva proposition i.e. open and activate the MyMo plus account and take up a Credit Card;</p> <p>5.3 switch at least 2x debit orders; and</p> <p>5.4 deposit a minimum or have a credit of at least R5000 per month in your MyMo plus account</p>
6.	How to enter the Competition	SMS "Achieva" to 32001 to enter.
7.	How many times you can enter the Competition	Once, provided that you have an opportunity to enter 4 more times if certain requirements are met referred to in clause 16 below.
8.	What is the Prize	<p>You can win a cruise to Mozambique, the details of which are as follows:</p> <p>8.1 departure from Durban on 26 November 2023 and return on 1 December 2023;</p> <p>8.2 the cruise is for 5 nights;</p> <p>8.3 transfers to the port are included;</p> <p>8.4 meals are included;</p> <p>8.5 drinks are included (alcoholic and non alcoholic) for a specified amount; and</p> <p>8.6 2 rooms are provided with 2 guests sharing each room</p>
9.	How many Prizes can be won?	There are 5 prize winners with each prize winner being entitled to invite 3 guests

10.	Number of Prize winners	5
11.	How Prize winner/s is/are selected?	The eligible winners are drawn from the customers who enter the competition.
12.	Date that we will determine the Prize winner/s	8 September 2023
13.	Date that we will notify the prize winner/s	14 September 2023
14.	How we will contact the Prize winner	SMS congratulating you followed by a telephone call
15.	How the Prize will be awarded to the Prize winner	The winner will receive a digital ticket with a booking reference number
16.	Other terms	<p>16.1 You may enter the Competition with up to 4 additional entries to the draw by performing any 4 of the below activities:</p> <ul style="list-style-type: none"> <li>a) make use of any VAS offer (Buy electricity, buy airtime/data, Play lotto on the app);</li> <li>b) make use of Digital wallet (Digital wallets are Fitbit Pay, Google Pay, Apple Pay, Samsung Pay and Garmin Pay);</li> <li>c) take up UCount;</li> <li>d) 3 point of sale transactions on your Credit card;</li> <li>e) take up Flexi Funeral;</li> <li>f) take up1 a Flexi Life product</li> </ul> <p>16.2 Proof of Covid-19 vaccination needs to be presented. The winners and their guests over the age of 5 years that have not been vaccinated, must provide a negative PCR test taken 48 hours prior to departure.</p> <p>16.3 A valid passport is required. South African passport holders will not require a VISA for Mozambique.</p>

## 17. GENERAL

- 17.1 Please pay special attention to the clauses that are in bold, as they may limit our liability (responsibility) or involve some risk to you.

- 17.2 We are the promoter of the Competition. Any reference to **we/us/our** includes our directors, sponsors, agents or consultants, where the context allows for it.
- 17.3 These Terms are governed by the Consumer Protection Act 68 of 2008.
- 17.4 These Terms apply to the Competition and all information relating to the Competition (including any promotional or advertising material that is published).
- 17.5 By entering the Competition, you are bound by these Terms and if applicable, the terms of the Prize and the Standard Bank product terms and conditions that relate to the Competition or the Prize.
- 17.6 If the Prize involves any goods or services provided by a third party, the Prize will be subject to the third party's terms and conditions.
- 17.7 ***We reserve the right to amend these Terms.***
- 17.8 ***We must process your personal information to validate your entry and if you are a Prize winner, to make the Prize available to you. By entering the Competition, you consent to us processing your personal information for this purpose. If you do not consent, please do not enter the Competition.***
- 17.9 ***We may declare the Prize forfeited (lost) and we may choose a new Prize winner, if:***
- 17.9.1 ***a Prize winner's entry is not valid.***
- 17.9.2 ***a Prize winner has breached these Terms or any other Standard Bank terms and conditions or is not in good standard in relation to any product the Prize winner holds with Standard Bank.***
- 17.9.3 ***a Prize winner cannot be contacted or does not accept the Prize within 3 days from the date that the Prize winner was contacted about the Prize.***
- 17.9.4 ***a Prize winner gives up the Prize or we determine that the Prize winner has given up the Prize.***
- 17.9.5 ***a Prize winner did not qualify to enter the Competition.***
- 17.10 If there is a dispute in respect of these Terms or the Competition, our decision is final and binding.
- 17.11 If the Prize winner agrees to it, we may publish their name and/or photo in any internal or external advertising or promotional material for 12 months from the date on which the Prize winner accepts the Prize. We will determine the nature and distribution of these materials. If a Prize winner does not consent to the publication of their name and/or photo, the Prize winner will still receive the Prize.

- 17.12 The Prize may not be transferred from you to any other person and may not be exchanged by you for any other item. We do however reserve the right to substitute the Prize with any other prize of a similar commercial value.
- 17.13 ***We are not responsible if your entry is not successfully submitted or a Prize winner does not successfully receive or take up a Prize for any reason, including because of a technological failure.***
- 17.14 ***We are not responsible for any loss or damage which you or any third party may suffer as a result of you participating in the Competition or accepting a Prize.***
- 17.15 ***If required by the Minister for Trade, Industry and Competition, the National Consumer Commission or for any other reason, we can end the Competition immediately with or without notice to you. If this happens, you waive (give up) any rights which you may have against us and you will have no claim against us.***
- 17.16 ***Nothing in these Terms prevents you from approaching the National Consumer Commission or any other relevant authority to obtain relief.***
- 17.17 The following people cannot participate in the Competition:
- 17.17.1 directors, employees, agents or consultants of Standard Bank; or
- 17.17.2 immediate family members of any of the persons specified in clause 17.17.1;
- 17.17.3 suppliers of any goods or services under the Competition.